



Better Business Bureau of Southern Colorado
25 N Wahsatch Ave. Suite 100
Colorado Springs, CO 80903
Tel: (719) 636-1155 (866) 206-1800 Fax: (719) 636-5078

May 19, 2010

Jed Margolin
1981 Empire Rd.
Reno, NV 89521-7430

RE: Case # 37016781: Luce Research LLC

Thank you for the information you provided regarding the above-mentioned company. Your correspondence was received by the BBB on May 18, 2010 and has been assigned case# **37016781** in our files.

We appreciate your effort in bringing this to our attention. Information from the public is always valuable to us.

As a courtesy, we will send a copy of your letter to the company so they are aware of this issue.

We will maintain your correspondence in our files for three years as information only, this will not reflect on the report the BBB gives to inquiries about the company.

A summary of this complaint case can be viewed at the following internet site:

<http://southerncolorado.app.bbb.org/complaint/view/37016781/c/jmbv2d>

Sincerely,

Pam Richardson
Business Service Analyst
BBB Complaint Department
Please review details of complaint on other side.