

Tom Taormina Certified Manager of Quality and Organizational Excellence Certified Management Consultant Forensic Business Pathologis®

October 3, 2010

Kevin R. McCarthy, President Quality Loan Service 2141 5th Ave San Diego CA 92101

Reference NV-10-389157-RM

Mr. McCarthy;

Over the last three months we have been inundated with more than 70 separate mailings from your company regarding the foreclosure process on our home at 370 Panamint Rd, VC Highlands NV 89521. Attached are excerpts from a chronological log being created by my attorney detailing the time since your harassment commenced.

The documents are mostly redundant copies and include three different postings to our home by process servers. A process server posted the latest one on Christmas Eve. It implies that we will be forced to move within 60 days.

Since 9/27/10 we have been under the protection of the Nevada mediation statutes, yet we are continually harassed by your office. Previous written requests to your office to stop the persecution have been ignored.

This letter is to inform you that, should you continue this unnecessary badgering and harassment, we will seek injunctive relief to stop you from this unprofessional and unwarranted tactic. Further, should a public notice of foreclosure appear in a newspaper or public forum before the mediation is completed, we will sue Quality Loan Service for irreparable harm to my ability to operate as a Management Consultant and Expert Witness.

We will not tolerate your computerized personal torture any longer.

Via Certified Mail



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Organizational Liability Assessment and Abatement

Chronology of Issues with Quality Loan Service

| 09/15/10 | TST/MAT | TST/MAT | Mail | Prelim inary copy of default notice | • | Made inquiries to State of Nevada | Requested mediation option. |
|--|--------------------|--------------|----------------|--|--|--|---|
| 09/27/10 | State of Nevada | TST/MAT | Mail | Election to Mediate | Election to mediate forms and Cashier's Check for \$200 | | |
| 10/03/10 | TST/MAT | Quality Loan | Mail | Default Notice | | Sent duplicate copies to Quality Loan | 22 Pieces of Mail First Class and Certified |
| 10/03/10 | TST/MAT | Quality Loan | Mail | Default Notice | ÷ | Certified Mail Refused (12 Pieces) | 17 Pieces of Mail First Class and Certified |
| 10/07/10 | TST/MAT | Quality Loan | Process Server | Default Notice | 1 | | Same documents |
| 11/19/10 | TST/MAT | PH Lamboley | email | Scheduling Mediation | Request for dates for mediation hearing | Responded with several dates | |
| 11/29/10 | PH Lamboley | TST/MAT | email | Follow-up on Mediation | Have not heard back on mediation dates | He is still trying to make dates work | No further communications received |
| 12/27/2010 Thomas S. and Midge A. Taormina | | | | | | | Home Mortgage Issues |

Via Actions Taken Date То From Subject Content Comment Spoke with Armand. Disregard because the Contact about Financial information 11/30/10 TST/MAT Chase Process Server Called Chase available options worksheet foreclosure is on hold pending mediation. Notice of Certified Mail Refused 12/03/10 TST/MAT 17 Pieces of Mail First Class and Certified Quality Loan Mail Election to (9 Pieces) Mediate Duplicate of mailed notice of 12/11/10 TST/MAT Quality Loan Process Server Notice of Breach Acknowledged receipt Pasted to Front Door 9/26 Attempt to Patricia Oliver contact a real 12/13/10 TST/MAT email History of steps taken No response JP Morgan person about the loan modification Notice of Breach 8 Pieces of First Class Mail 12/17/10 TST/MAT Quality Loan Mail 60 day Certified Mail Refused 12/24/10 TST/MAT 6 Pieces of First Class Mail and Certified Quality Loan Mail Forclosure Notice (3 Pieces) Posted to Front Door on 60 day 12/24/10 TST/MAT Quality Loan Process Server Forclosure Notice Christmas Eve