

Renown[®]

HEALTH

August 8, 2019



39 1 12420 *****AUTO**5-DIGIT 89521

JED MARGOLIN
1981 EMPIRE RD
RENO, NV 89521-7430



Dear Jed Margolin:

Renown Health ("Renown") is committed to protecting the confidentiality and security of our patients' information. Regrettably, we are writing to inform you of an incident that involves some of your information.

On June 30, 2019, an employee reported that a thumb drive containing patient information went missing that same day. We immediately began an investigation, interviewed the employee, and conducted a thorough search for the thumb drive, but were unable to locate it. Our investigation determined that some of your information was contained on the thumb drive, which may have included your name, medical record number, diagnosis and some clinical information, date of admission, and physician's name. Your Social Security number and financial information were **not** contained on the thumb drive.

We have no indication that your information was misused. However, in an abundance of caution, we wanted to advise you of the incident and assure you that we take it very seriously. We recommend that you view the statements you receive from your healthcare providers. If you see services that you did not receive, please notify the healthcare provider immediately.

We deeply regret any concern or inconvenience this incident may cause you. To help prevent something like this from happening in the future, we are reviewing our policy on portable devices, such as thumb drives, and providing additional employee education on safeguarding patient information. If you have questions about this incident, please call 1-833-762-0223, Monday through Friday, between 6:00 a.m. and 3:30 p.m. Pacific Time.

Sincerely,

Melinda Montoya, BSN, JD, CPC, CHC, CHPC
Chief Compliance Officer



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