

**Jed Margolin**

---

**From:** "Jed Margolin" <jm@jmargolin.com>  
**To:** "Clearinghouse" <Clearinghouse@cpsc.gov>  
**Sent:** Wednesday, April 08, 2015 11:47 AM  
**Attach:** jm\_bing\_2015\_0408.pdf  
**Subject:** Re: Message from Email Form: Report: 20130902-F19D5-2147452457

Dear CPSC,

I have received what appears to be a computer-generated response from you.

That is unacceptable.

**1.** The last time I was contacted by an investigator he said that your lab would examine the section of hose that I sent you and he would get back to me with the results. No one got back to me with the results.

He was the second investigator on the case; he said that the first investigator (Richard Loera: RLoera@cpsc.gov) had retired.

Did your lab examine the section of hose?

If it did, what were the results?

**2.** The generator was manufactured in China.

It was distributed in the U.S. by MultiPower Inc.

MultiPower Inc. has long since disappeared. That would explain why they have not responded to you.

That leaves Home Depot (the seller) as the responsible party.

You need to issue a recall and require that Home Depot do one of the following:

- a.** Send the customers a new hose, one that is rated for propane;
- b.** Offer customers a money adjustment if they promise not to run the generator on propane; or
- c.** Buy back the generator.

Note that the propane hose (from the pressure regulator to the carburetor) was secured with common screw/band clamps like the ones used with gasoline hoses. I asked Investigator Loera if these clamps are approved for use with propane hoses. He said he didn't know but would check. He didn't get back to me.



I suspect that these clamps are not approved for use with propane.

Would you let a furnace manufacturer use these clamps (and gasoline rated hose) in a gas furnace?

If these clamps are not approved for use as a propane fitting then the generator cannot be retrofitted for use with propane since it does not have (and cannot be modified to have) approved propane fittings.

You have dropped the ball and put the buyers of the generator at risk.

If you continue to do nothing I will write about it for my Web site ([www.jmargolin.com](http://www.jmargolin.com)). In particular you should pay attention to my article: *NASA's Continuing Lack of Accounting Controls* at [http://www.jmargolin.com/nasa/actn/nasa\\_accounting.htm](http://www.jmargolin.com/nasa/actn/nasa_accounting.htm) A Bing search today for the terms: **nasa accounting problems** produces 83,600,000 hits. My article is #2. See attached file: *jm\_bing\_2015\_0408.pdf*.

Then I will contact the House Committee on Energy and Commerce (Subcommittee on Commerce, Manufacturing and Trade) which oversees your agency.

Regards,

Jed Margolin

=====

----- Original Message -----

**From:** [Clearinghouse](#)

**To:** [jm@jmargolin.com](mailto:jm@jmargolin.com)

**Cc:** [Clearinghouse](#)

**Sent:** Wednesday, April 08, 2015 10:19 AM

**Subject:** RE: Message from Email Form: Report: 20130902-F19D5-2147452457

Jed Margolin,

Report # 20130902-F19D5-2147452457 was published on [www.saferproducts.gov](http://www.saferproducts.gov) on 9/24/2013 and here is the link: <http://www.saferproducts.gov/ViewIncident/1352595>

Our records indicate that you were also contacted by a CPSC Investigator. We have sent a copy of the Report to the manufacturer.

We thank you for taking the time to submit a report to the U.S. Consumer Product Safety Commission (CPSC). This type of information allows us to focus on cases which pose the greatest degree of risk to consumers. In determining whether to take action, the Commission considers the likelihood of injury, the nature and degree of injury, and whether action by CPSC can correct the problem.

In addition, we are unable to share with you any information about further actions that the CPSC may or may not choose to take in response to the concerns that you have raised. The best way to keep apprised of CPSC's actions with regard to this or any other product, is to monitor our recall information on [cpsc.gov](http://www.cpsc.gov) or [SaferProducts.gov](http://www.saferproducts.gov). You may also subscribe to receive email alerts by going to <http://www.cpsc.gov/Newsroom/Subscribe/>.

Best Regards,

U.S. Consumer Product Safety Commission  
National Injury Information Clearinghouse

From: [EmailForm@Cpsc.gov](mailto:EmailForm@Cpsc.gov) [<mailto:EmailForm@Cpsc.gov>]  
Sent: Thursday, April 02, 2015 9:57 PM  
To: Center, Information  
Subject: Message from Email Form

Name = Jed Margolin Organization/Affiliation = Daytime Phone = 775-847-7845 E-mail address = [jm@jmargin.com](mailto:jm@jmargin.com) Message = This is regarding Report 20130902-F19D5-2147452457 concerning the MultiPower MP5500DF Dual Fuel Generator. I submitted the report 9/2/2013. I even sent you a segment of the gasoline hose being used for carrying propane. Why haven't you done anything?

\*\*\*\*\*!!! Unless otherwise stated, any views or opinions expressed in this e-mail (and any attachments) are solely those of the author and do not necessarily represent those of the U.S. Consumer Product Safety Commission. Copies of product recall and product safety information can be sent to you automatically via Internet e-mail, as they are released by CPSC. To subscribe or unsubscribe to this service go to the following web page: <http://www.cpsc.gov/en/Newsroom/Subscribe> \*\*\*\*\*!!!